



The Modernization & Centralization of I.T.



MDBilling.ca (www.mdbilling.ca) is a cloud-based OHIP Billing software that was founded to support the increasing demands for fast, accurate, and reliable medical billing. Their goal is simple: save time, earn more. The idea for their product was the result of a frustrated physician looking for a billing software that was easy to use and inexpensive. The founders saw the need, got together with a set of key features, and decided to pursue the development of a cloud (Internet) based OHIP billing software. The company was founded in 2008 and a year later, the first version of the software was launched. Since 2008, they have grown exponentially. Today they have over 10 passionate employees helping thousands of physicians and numerous hospitals with their OHIP billing. You can visit them at www.mdbilling.ca

The Challenge

FLEXABILITY & SCALABILITY

Satisfy the demand for their SaaS model to serve thousands of clients.

MIGRATION

Migrate / move all assets & data to the new cloud environment.

CUSTOMER SERVICE

Provide a high level of customer service and support for their cloud infrastructure.

The Solution

With 8 Fully redundant data centres across Canada, Server Cloud Canada's team and infrastructure was proven to be the clear leader in terms of support, flexibility, and transparency.

SCC was also able to provide assistance in the migration process to ensure all of MDBilling.ca's assets and data were successfully moved to their new cloud environment.

The Results

- ✓ Flexibility in a scalable environment
- ✓ Expert customer service & support
- ✓ Great disaster recovery plan for risk management & cyber security
- ✓ Modern and centralized cloud infrastructure

Solution Overview

DESCRIPTION

Flexible & Scalable infrastructure that can be accessed from anywhere.

INDUSTRY

Healthcare

GEOGRAPHY

Ontario

CHALLENGES

- ✓ Customer service they can count on.
- ✓ Scalability for growth.
- ✓ No downtime.
- ✓ Dedicated private cloud solution.

SOLUTION

Server Cloud Canada met all requirements. The technical team gave the best solution and service in terms of migration. With 8 fully redundant datacenters, this will make it easy to scale up and ensure high availability

BENEFITS

- ✓ Improve data quality process.
- ✓ Time to perform enhancements and make changes on the fly.
- ✓ Enabling IT team to concentrate on client focussed technologies.
- ✓ Trusted expert customer service & support

"Server Cloud Canada's VM's and customer service are far superior to our previous service provider."

Paul Shortt
Chief Technology Officer

